

ONE2ONE Terms

To purchase a car through DB Trading, the following terms apply:

Who we are

DB Trading ApS, CVR-nr. 37589403, Kronprinsessegade 26B, 1.tv, 1306 København K, Denmark.

Questions: sales@db-trading.dk

You find the vehicle

- Send the link to the car advertisement to sales@db-trading.dk or directly to your contact: Thor (thor@db-trading.dk), Philip (philip@db-trading.dk) or Axel (axel@db-trading.dk).
- We aim to provide all relevant information about the vehicle within a few hours.
- You approve the vehicle, and we purchase it.

Claims

If defects or faults occur beyond what was originally described, they must be reported to DB Trading no later than **48 hours** after receipt.

- **How to report:** Submit your claim through our claim form: <https://claims.db-trading.dk/request/> with clear pictures, a detailed description and a repair cost estimate. Claims sent in other ways do not count as reported.
- **Liability:** Because you sourced the vehicle, DB Trading is not legally liable for any damages or hidden defects. However, as your partner, we will always do our best to help you handle the claim and resolve the issue with the original seller.

DB Trading finds the vehicle

- The vehicle is selected from DB Trading's network, possibly via a sales list.
- All relevant information about the vehicle will be obtained.
- The vehicle is approved, and the price is agreed upon.

Claims & damages

If defects or faults occur beyond what was originally described (and beyond the agreed deductible), they must be reported to DB Trading no later than **48 hours** after receipt.

- **How to report:** Submit your claim through our claim form: <https://claims.db-trading.dk/request/> with clear pictures, a detailed description and a repair cost estimate. Claims sent in other ways do not count as reported.
- **Inspection and the CMR:** Any visible damages or deviations must be noted on the CMR upon delivery. By accepting delivery without noting issues on the CMR, you are officially accepting the vehicle in the state described on the document.
- **Minor wear and tear:** Scratches that can be polished out and stone chips that can be repaired with touch-up paint are considered minor issues and are not subject to reimbursement.
- **Hidden defects:** DB Trading is not liable for hidden defects or faults that the original seller does not acknowledge. We will always help you raise the claim with the seller.

Pricing

- 2% of the vehicle's net price, minimum DKK 12,000 including transport.
- Discounts we negotiate when you have found the vehicle are split **80/20**: 80% of the discount goes to you, 20% to DB Trading.

The **net price** is the vehicle's price excluding VAT and registration tax. An additional transport fee may apply for cars north of Stockholm or for special transport requirements in Southern Europe.

General terms

These terms apply to both ways of buying. Where a section above says something different, that section applies.

Delivery

All cars are delivered within approximately **15 working days** after confirmation from the supplier. The timeline is indicative, and a delay does not entitle you to cancel the purchase or to compensation. If delivery is delayed, we provide a weekly written update on the expected delivery.

Vehicle documents

- Vehicle documents such as COC (Certificate of Conformity) and registration certificate will be handled by DB Trading. The documents will be sent by post.
- The COC may be inside the vehicle. If it is not included, it must be purchased separately. We use EUROCOC, and the price is approximately €250 depending on the vehicle. Delivery time is around **3-5 days**. Shipment is by courier and charged at DKK 200 + VAT.

Transport

Vehicles are delivered to the buyer's address. Unless otherwise agreed, transport costs will be included in the purchase price.

Batteries

For used electric vehicles, battery degradation that matches the vehicle's age and mileage is normal and not a defect. Any stated battery health (SoH) or range is indicative and based on the readout available at the time of listing.

Deductible

In addition to the described faults and defects, there will be a deductible per vehicle of **€500 or DKK 3,750**. These amounts are excluding VAT.

Cancellation

It is **not possible to cancel** a purchase once an agreement has been made.

Dealer and vehicle model

DB Trading reserves the right to refuse certain dealers and vehicle models.

Payment

Vehicles must be paid for at the time of order. After acceptance of the purchase, an invoice is issued and is due immediately.

If payment is late

We charge interest and reminder fees in accordance with the Danish Interest Act (renteloven). We may also hold back vehicle documents (COC and registration papers) and pause further deliveries until payment is received.

Ownership and risk

The vehicle remains the property of DB Trading until it is paid in full. Risk passes to you when the vehicle is delivered and the CMR is signed.

Our liability

Our liability is always limited to the invoice value of the vehicle. We are not liable for indirect losses such as lost profit, loss of use or downtime.

Delays beyond our control

We are not responsible for delays or failures caused by circumstances outside our control, such as supplier delays, transport disruptions or strikes. We will always keep you updated.

Buyers outside Denmark

Sales without Danish VAT to a business in another EU country require a valid EU VAT number (we verify it in VIES) and documentation that the vehicle has left Denmark. For buyers outside the EU, the export out of the EU must be documented. If the VAT number proves invalid or the export cannot be documented, Danish VAT will be invoiced afterwards.

Law and disputes

These terms are governed by Danish law. Any dispute is settled by the Danish courts, with the City Court of Copenhagen (Københavns Byret) as the first instance.

Bank details

Nordea Denmark

Account number: 2148 9035367656

IBAN: DK37 2000 9035 3676 56

SWIFT/BIC: NDEADKKK

Nordea Sweden

Account number: 9960 2621218219

IBAN: SE91 9500 0099 6026 2121 8219

SWIFT/BIC: NDEASESS

Version 2.0, valid from 12.10.2026. Replaces the terms of 03.03.2025. The terms valid at the time of order confirmation apply.